

Roadside Assistance



**24 HOURS A DAY,
365 DAYS A YEAR**

YOU'RE COVERED WITH COVI

With just one phone call you'll get prompt and professional help for locked-in keys, flat batteries, emergency fuel, flat tyres and breakdowns whenever and wherever you are in New Zealand.



Welcome to Covi NZMCA Insurance, where we provide everything you need to get back up and running

- Jump start if your battery is flat
- Flat tyre replacement with your spare
- Emergency fuel if you have run out*
- Minor roadside repairs, such as replacement fuses, temporary repair to hoses**
- Emergency windscreen assistance*
- Lock outs
- Driver assistance with directions
- Urgent message relay
- Emergency towing to the nearest place of safety if your vehicle cannot be mobilised
- Accident co-ordination, advice on what to do and the arrangement of towage to the nearest place of safety in this instance towage costs are not provided for, however, the Covi NZMCA Insurance motorhome policy provides reimbursement for accident towage and cleanup.

We have experts available for all the technical queries on motorhome interior compartments and internal equipment. We also have a comprehensive online listing of regular RV service and parts agents throughout New Zealand and can assist when trying to locate that unique part or just technical advice when required.

*FURTHER CONDITIONS APPLY TO THESE SERVICES. THEY WILL BE EXPLAINED AT THE TIME OF ASSISTANCE.

**WHERE PARTS ARE AVAILABLE.

OUR CONDITION ARE THAT YOUR MOTOR VEHICLE MUST BE CURRENTLY WARRANTED AND REGISTERED, IN A SOUND STATE OF REPAIR, AND MUST BE ON OR NEAR A PUBLIC ROAD ACCESSIBLE BY A 2WD DRIVE VEHICLE. THERE IS A \$100 LIMIT PER CALL OUT AND A MAXIMUM OF 3 CALL OUTS PER YEAR. IN THE INSTANCE OF TOWING THIS COVER IS ALSO LIMITED TO \$100 PER CALL OUT HOWEVER THE COVI INSURANCE MOTORHOME POLICY PROVIDES REIMBURSEMENT UP TO \$500.

ROADSIDE ASSISTANCE IS MARKETED AND ADMINISTERED BY COVI NZMCA INSURANCE. THE 24HR SERVICE AND SERVICE PROVIDERS ARE PROVIDED AND ADMINISTERED BY NZ ROADSIDE ASSISTANCE, 3 ORBIT DRIVE, ALBANY, AUCKLAND.

COVI NZMCA INSURANCE

For full details or to join contact the Covi team on **0800 805 965** or visit us online **www.covi.co.nz**

